

TERMS & CONDITIONS

OUR RIGHTS

Raja Rani reserve the right to:

Modify or withdraw, temporarily or permanently any part of the Raja Rani website with or without notice to you. You confirm that we shall not be liable to you or any third party for any modification to or withdrawal of the Raja Rani website and/or changes in the Terms & Conditions. Your continued use of this website following any changes shall be deemed to be your acceptance. It is your responsibility to check regularly to determine whether the Terms & Conditions have been changed.

DESCRIPTION & PRICING OF PRODUCTS

All details, descriptions and prices of products appearing on the Raja Rani website are correct at the time of input. Although we aim to keep the website as up to date as possible, the information appearing at a particular time may not always reflect the position exactly at the moment you place an order. **Raja Rani reserves the right to change the price of any item at any time.**

CUSTOMER ORDERS

We always try to ensure that all stock is available when ordered. We may have high demands for our goods and may run out of stock faster than we expect due to busy wedding seasons. To avoid disappointment, we advise you to order as soon as possible. If an order is accepted for which there is no current stock you will be contacted by email or telephone and will have the option either to wait until the item is available, make a substitution or to refund your order. Please ensure that all correct contact details are given when placing your order.

ORDER ACKNOWLEDGEMENT POLICY

Please note that your order will become a legally binding contract upon dispatch of your order. The sale contract is therefore completed in England and is subject to English law. Once you submit an order, we immediately prepare all stock items for delivery.

DAMAGED GOODS

If packaged carton(s) appear to be damaged, receipt of goods must be refused.

Raja Rani stands by the high quality of all its products. Each product will have been inspected prior to packing. In the unlikely event of a problem please contact us as soon as possible. Any errors or damage to goods in shipping must be notified within 24hours of receipt of goods, or else a refund cannot be issued.

REFUNDS

Refunds are only issued to customers claiming to have received damaged items or if an order has been accepted where items are out of stock. Please note that all damages must be reported within 24 hours or else a refund cannot be issued. All damaged items must be returned to Raja Rani before a full refund can be processed. Only the value of goods will be refunded – this excludes ALL shipping costs.

CANCELLATIONS

You have the right to cancel any items placed in 'My Basket' by clicking 'remove' at any point until your order has been confirmed.

DISPATCH & DELIVERY

We aim to dispatch all goods within 24 business hours of receipt of payment. An email notification will be sent to you informing you when your order has been dispatched. Orders placed after 12pm will usually be dispatched the next working day. All goods are shipped via standard delivery (3-5 working days). The goods shall be at the buyers risk after delivery. All goods remain the property of Raja Rani until payment has been cleared in full by our bank.

RIGHTS TO USE RAJA RANI CONTENT

You acknowledge and agree that all copyright, trademarks and all other intellectual property rights in all material or content supplied as part of the Raja Rani website shall remain at all times vested in us or our licensors. You are permitted to use this material only if authorized by our licensors or us.

You acknowledge and agree that the material and content contained within this website is made available for your personal non-commercial use only. Any other use of the material and content of the website is strictly prohibited. You agree not to (and agree not to assist or facilitate any third party to) copy, reproduce, transmit, publish, display, distribute, commercially exploit or create derivative works of Raja Rani material and content.

LIMITATION OF LIABILITY

While we will use reasonable endeavours to verify the accuracy of any information we place on this website, we make no warranties, whether express or implied, in relation to its accuracy. Raja Rani website is provided on an "as is" and "as available" basis without any representation or endorsement made and we make no warranties of any kind, whether express or implied, in relation to Raja Rani website, or any transaction that may be conducted on or through the Raja Rani website including but not limited to, implied warranties of non-infringement, compatibility, security, accuracy, conditions of completeness, or any implied warranty arising from the course of dealing or usage or trade.

We make no warranty that Raja Rani website will meet your requirements or will be uninterrupted, timely, secure or error-free, that defects will be corrected, or that the site or the server that makes it available are free of viruses or bugs or represents the full functionality, accuracy, reliability of the materials. We will not be responsible or liable to you for any loss of content or material uploaded or transmitted through the Raja Rani website. Notwithstanding any other provision in the Conditions, nothing herein shall limit your rights as a consumer under English law.

WAIVER

No waiver by us shall be construed as a waiver of any proceeding or succeeding breach of any provision.

SURVIVAL

Each provision of the Conditions shall be construed as separately applying and surviving even if for any reason one or other of those provisions is held to be inapplicable or unenforceable in any circumstances.

ENTIRE AGREEMENT

These Conditions govern our relationship with you. You confirm that, in agreeing to accept the Conditions, you have not relied on any representation except where that representation has been made a term of these conditions and you agree that you shall have no remedy in respect of any representation. Your statutory rights are not affected by these terms and conditions. Nothing in this Clause shall limit or exclude our liability in respect of any fraudulent or negligent misrepresentation whether or not such has become a term of the Conditions.